--- INSTRUCTIONS WRITTEN FOR DESKTOP OR LAPTOP USE, NOT PHONE OR TABLET ---

STEP #1

To access your BSO online subscription renewal, visit <u>bangorsymphony.org/subscribe</u> and click the button for "Renewing". This will take you to a CCA Box Office portal where you will sign in.

$\equiv \prod_{m=1}^{M} MAINE$
Sign In
Email *
Continue
Createxecount

Enter the email address provided to you in your renewal letter. This is the email address you have on file in the CCA ticketing software system. No other email address will allow you to access your BSO subscription renewal. (You may change this to a new email address only after you have logged in.) Click the Continue button. Do not create a new account.

\leftarrow Back to Sign In	
email@domain.com	
How would you like to sign in?	
Password *	
	Show
Keep me signed in	
Sign In	
Sign In With a Code	>
Forgot Password	

If you remember your password, enter it here and click the Sign In button. Otherwise, click the Sign in With a Code button. Go to your email account inbox to retrieve the six-digit code sent in a message from University of Maine – Arts (<u>no-reply@um-tickets.paclive.com</u>). Enter the code where indicated, and click the Verify button.

Enter Your Code
To sign in, please enter the 6-digit verification code sent to email@domain.com . Check both your inbox and spam folder for the code.
Didn't get it? Resend Code
Verification Code *
Verify
Use Password Instead

You may use this process of signing in with a verification code every time you buy tickets at the CCA and forget about memorizing another password!

STEP #2

HOME	BUY TICKETS	MAINE	MY ACCOUNT	CONTACT US
		•	分	Manage My Account
<u>University of Maine Tickets</u> Please Select One of the Fo Maine Athletics Ticke	ollowing: ets			Enter Promo Code Go
Collins Center Ticket	S		COLLINS CENTER	Aine Athletics
			FOR THE ARTS	<u>V</u>

Click on "My Account" in the top banner.

My Account

My Profile	My Tickets	
BSO Subscriber Name Edit	Subscription Renewal	>
Email address Account#	Reissue	>
	Transfer	>
Addresses Edit	Pending Transfer	>
Primary Address	Payment Schedules	>
BSO Subscriber Name(s) Address	Order History	>
City State Zir		

Click on the "Subscription Renewal" link.

Subscription Renewals

Renewals		Account Information	C Edit My Account
BSO 2024-25 Subscription Renewal	>	Customer Name	
		Address	

Click on the "BSO 2024-2025 Subscription Renewal" link.

Then follow the instructions to purchase your subscription renewal and additional choices.

If you encounter any difficulties, please call the Collins Center for the Arts box office at (207) 581-1755.