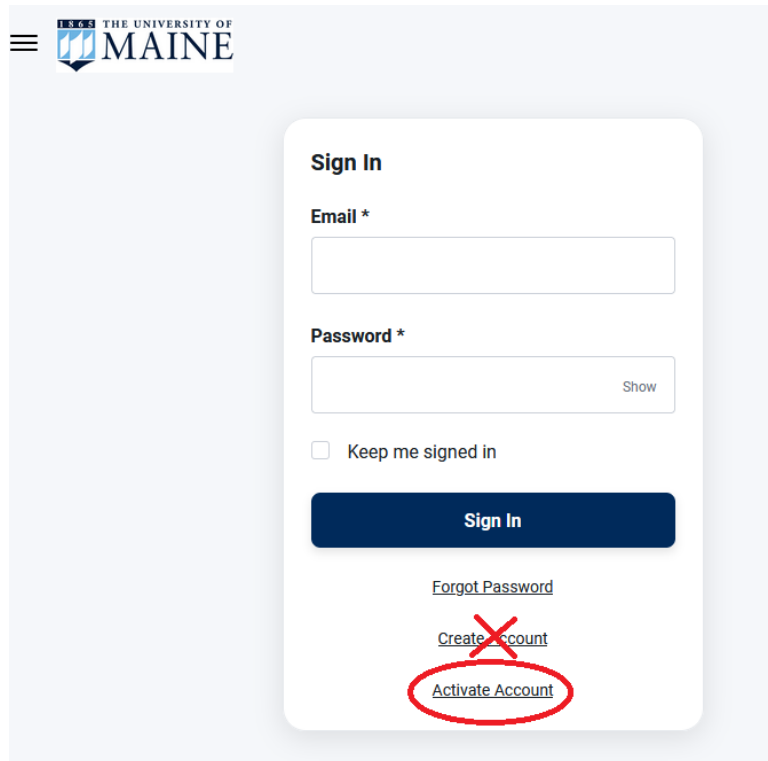


# Online Account Activation and BSO Subscription Renewal

## STEP #1

### For UNLINKED accounts

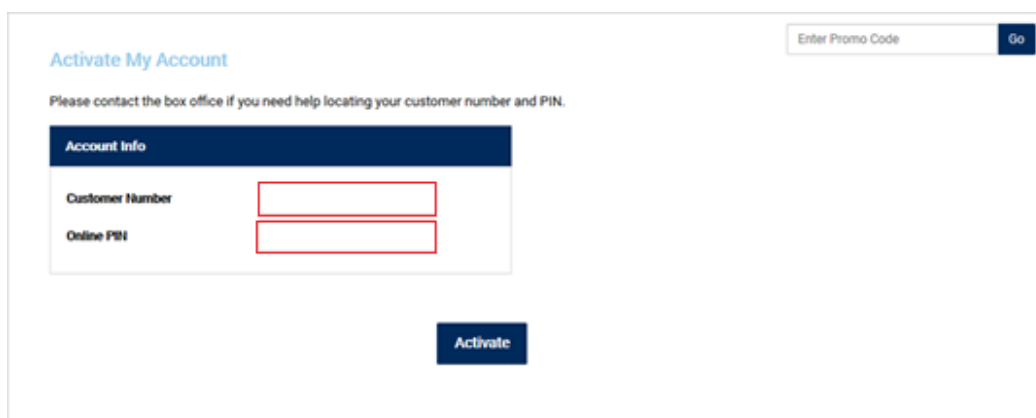
To activate your CCA online account activation and BSO online subscription renewal, visit [bangorsymphony.org/subscribe](http://bangorsymphony.org/subscribe) and hit the button for “Unlinked” accounts. This will take you to a CCA Box Office portal. Click on the [Activate Account](#) link.



The screenshot shows the 'Sign In' page for the University of Maine. At the top left is the university logo. The main content is a white sign-in box with the following elements: a 'Sign In' heading, an 'Email \*' input field, a 'Password \*' input field with a 'Show' toggle, a 'Keep me signed in' checkbox, a dark blue 'Sign In' button, and three links: 'Forgot Password', 'Create Account' (with a red 'X' over it), and 'Activate Account' (circled in red).

Do NOT create a new account. Your subscription seats are tied to your existing account. You must activate your existing account online to ensure that you keep your seats. If you encounter any difficulties, please call the Collins Center for the Arts box office at (207) 581-1755.

Enter your Customer Number and PIN, provided in your subscription renewal letter from the BSO, and click the Activate button:



The screenshot shows the 'Activate My Account' page. At the top right is a 'Go' button next to an 'Enter Promo Code' field. Below is a section titled 'Account Info' with two input fields: 'Customer Number' and 'Online PIN'. At the bottom center is a dark blue 'Activate' button.

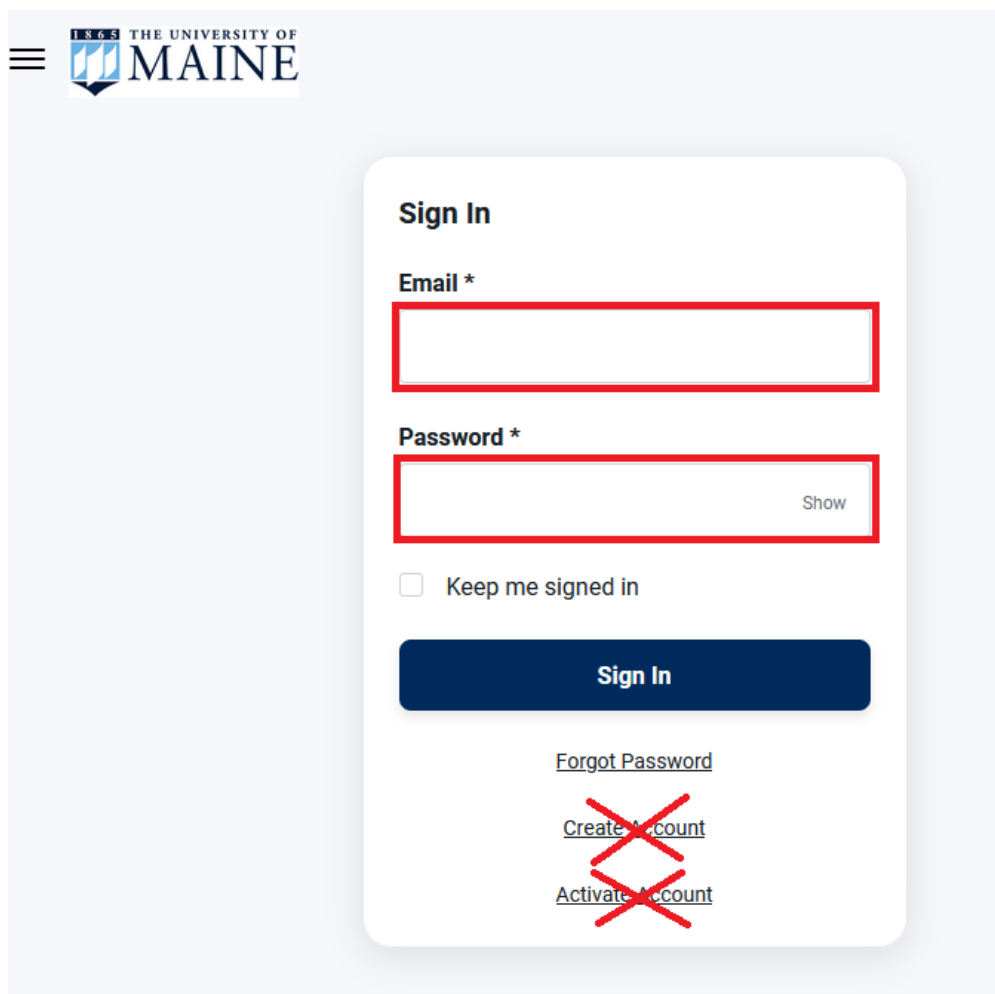
## Online Account Activation and BSO Subscription Renewal

### STEP #1

#### For LINKED accounts

To log in to your online CCA account and begin your BSO online subscription renewal, visit [bangorsymphony.org/subscribe](http://bangorsymphony.org/subscribe) and hit the button for “Linked” accounts. This will take you to a CCA Box Office portal.

Enter your email address and password as prompted. If you don't remember your password, press the "Forgot Password?" link to reset it:



The screenshot shows the University of Maine logo at the top left. Below it is a sign-in form with the following elements:

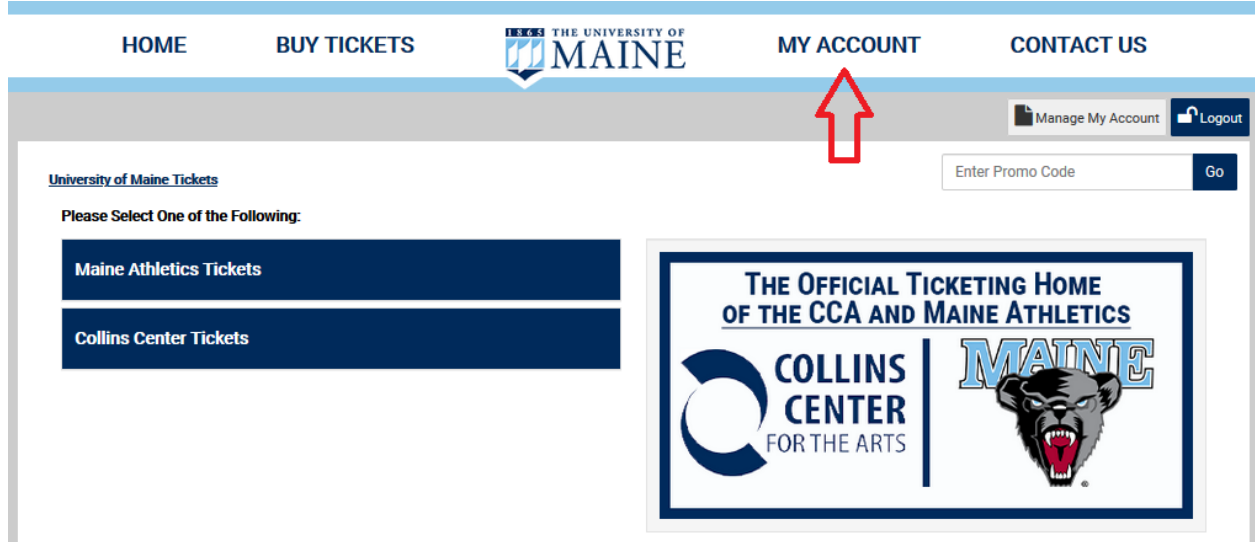
- Sign In** (Section Header)
- Email \*** (Label) with an empty text input field.
- Password \*** (Label) with an empty password input field and a "Show" link on the right.
- Keep me signed in** (Checkbox)
- Sign In** (Dark blue button)
- [Forgot Password](#) (Link)
- ~~[Create Account](#)~~ (Link, crossed out with a red X)
- ~~[Activate Account](#)~~ (Link, crossed out with a red X)

Do NOT create a new account. Your subscription seats are tied to your existing account. You must activate your existing account online to ensure that you keep your seats. If you encounter any difficulties, please call the Collins Center for the Arts box office at (207) 581-1755.

## STEP #2

? **For both accounts, after activating or logging in**

Click on "My Account" in the top banner:



Click on the "Subscription Renewal" link:

### My Account

<b>My Profile</b>	<b>My Tickets</b>
BSO Subscriber Name <input type="text"/> <input type="button" value="Edit"/>	<b>Subscription Renewal</b> <input type="button" value="➤"/>
Email address <input type="text"/>	Reissue <input type="button" value="➤"/>
Account# <input type="text"/>	Transfer <input type="button" value="➤"/>
<b>Addresses</b> <input type="button" value="Edit"/>	Pending Transfer <input type="button" value="➤"/>
<b>Primary Address</b>	Payment Schedules <input type="button" value="➤"/>
BSO Subscriber Name(s) <input type="text"/>	<b>Order History</b> <input type="button" value="➤"/>
Address <input type="text"/>	
City State ZIP <input type="text"/>	

Click on the "BSO 2023-2024 Subscription Renewal" link:

### Subscription Renewals

<b>Renewals</b>	<b>Account Information</b> <input type="button" value="Edit My Account"/>
<b>BSO 2023-24 Subscription Renewal</b> <input type="button" value="➤"/>	Customer Name <input type="text"/>
	Account Number <input type="text"/>
	Address <input type="text"/>

Then follow the instructions to purchase your subscription renewal and additional concert choices.